

P: 07984011554 E: info@forestremovals.co.uk

W: www.forestremovals.co.uk

This document outlines terms and conditions for Forest Removals (Forest House Clearance & Cleaning Services LTD). These apply to our removal services.

This document should be reviewed prior to accepting our official offer of services.

overview

These terms and conditions ("Agreement") constitute a legal agreement between you ("Customer") and Forest Removals (Forest House Clearance & Cleaning Services LTD) regarding the services provided by the Removal Company. By engaging in any business transactions with Forest Removals, the Customer agrees to abide by these terms and conditions.

Service Provision:

1.1 The Removal Company agrees to provide professional moving and removal services as agreed upon with the Customer. The scope of services, including dates, times, and specific requirements, shall be outlined in the quotation or contract.

Obligations of the Customer:

- 2.1 The Customer shall provide accurate and complete information regarding the removal job, including the nature and quantity of items to be moved, access points, and any special requirements.
- 2.2 The Customer shall ensure that all items to be moved are appropriately packed and labeled, and that no prohibited or illegal items are included.
- 2.3 The Customer shall grant access to the premises during the agreed upon dates and times to facilitate the removal process.

Quotations and Charges:

- 3.1 The Removal Company shall provide the Customer with a written quotation or estimate detailing the scope of services, including any additional charges or fees.
- 3.2 Unless otherwise stated, all quotations provided by the Removal Company are valid for a period of 30 days from the date of issue.
- 3.3 The Customer agrees to pay the Removal Company the agreed upon charges, including any additional costs incurred due to changes in the removal job or circumstances beyond the control of the Removal Company.
- 3.4 Payment terms, including deposit requirements, payment methods, and due dates, shall be outlined in the quotation or contract.

Cancellations and Rescheduling:

- 4.1 The Customer may cancel or reschedule the removal job by providing written notice to the Removal Company. However, cancellation or rescheduling fees may apply, as outlined in the quotation or contract.
- 4.2 The Removal Company reserves the right to cancel or re-schedule the removal job due to unforeseen circumstances such as extreme weather conditions or equipment failure. In such cases, reasonable efforts will be made to notify the Customer promptly.

Liability and Insurance:

- 5.1 The Removal Company shall exercise reasonable care and skill in the provision of its services. However, the Customer acknowledges that there are inherent risks associated with moving and removal services.
- 5.2 The Removal Company shall not be liable for any loss, damage, or delay arising from acts or omissions of third parties, including subcontractors or other service providers, unless explicitly stated otherwise in writing.
- 5.3 The Customer is responsible for arranging adequate insurance coverage for their belongings once the removal process has been completed. The Removal Company may assist in arranging insurance upon the Customer's request, subject to additional charges.

Limitation of Liability:

- 6.1 To the maximum extent permitted by law, the Removal Company's liability for any loss, damage, or delay arising from the provision of its services, including any negligence or breach of contract, shall be limited to the amount paid by the customer for the specific removal job.
- 6.2 The Removal Company shall not be liable for any indirect, consequential, or incidental damages arising from the provision of its services.
- 7.1 This Agreement shall be governed by and construed in accordance with the laws of England and Wales, Scotland and Northern Ireland. Any disputes arising from or relating to this Agreement shall be subject to the exclusive jurisdiction of the courts of England and Wales, Scotland and Northern Ireland.

Entire Agreement

8.1 This Agreement constitutes the entire agreement between the Customer and Forest Removals (Forest House Clearance & Cleaning Services LTD) and supersedes any prior agreements, understandings, or representations, whether written or oral, relating to the subject matter hereof.

Calum, Adele & Forest Team

Forest Removals

